



# OPENCLAIMS

## Privacy Statement

We are aware of the trust you place in us. We also believe it is our responsibility to protect your privacy. By means of this statement, we inform you what data we collect when you visit our website, why we collect this data and how this helps us improve your user experience. In this way, you understand how we work.

This privacy policy applies to Openclaims services. Please be aware that Openclaims is not responsible for the privacy policy on other sites and sources. By using this website you agree to accept this privacy policy.

Openclaims respects the privacy of all users of its site and ensures that the personal information provided to us is treated with the utmost confidentiality.

## How we use the collected data

### Use of our services

When you sign up for one of our services we ask you to provide personal information. This information is used to enable the performance of the service. The data is stored on Openclaims' own secure servers or those of a third party. We shall at no time combine this data with other personal details available to us.

### Communication

When you send us e-mail or other messages, we may retain these messages. We sometimes ask for your personal details that are relevant to the situation in question. This makes it possible to process your questions and respond to your requests. The data is stored on Openclaims' own secure servers or those of a third party. We shall at no time combine this data with other personal details available to us.

### Cookies

We collect data for research in order to gain better insight into our clients, so that we can tailor our services accordingly.

This website uses “cookies” (small text files that are placed on your computer) to help the website to analyse how visitors use the website. The information generated by the cookie about how you use the website can be transferred to Openclaims' own secure servers or those of a third party. We use this information to monitor how you use the website, to compile reports about website activity and to provide other services related to website activity and other internet usage.

### Purposes

We do not collect or use information for purposes other than those described in this privacy policy unless we have obtained your prior consent to do so.

### Specific personal data

We do not collect specific personal data, such as information related to political opinions, race, religious beliefs, health, criminal details or other matters.

### Third parties

We do not share information with third parties unless strictly necessary for the performance of our services.

In addition, it may be necessary to disclose your information to comply with applicable law. In some cases this information may be shared internally. Our staff are required to respect the confidentiality of your details.

### Changes

This privacy statement is tailored to the use of and possibilities on this site. Any adjustments and/or changes to this site, may lead to changes in this privacy statement. We would therefore recommend you check this privacy statement regularly.

### Options for personal data

We offer all visitors the opportunity to view, change or delete all personal data that is currently provided to us. To do this, you can contact us at any time. See the contact details below.

### Change/unsubscribe to the newsletter service

At the end of every mailing you are provided the possibility to change your details or unsubscribe. To do this, you can contact us at any time. See the contact details below.

### Communication concerning change to details/unsubscribing

If you want to change your details or to remove yourself from our files, you can contact us at any time. See contact details below.

## Switch off cookies

Most browsers are automatically set to accept cookies. You can, however, reset your browser to reject all cookies or to indicate when a cookie is being sent. However, it is possible that some features and services on our and other websites, may not function properly if cookies are disabled in your browser.

## Questions and feedback

We regularly check our compliance with this privacy policy. If you have any questions, feel free to contact us. Check [www.openclaims.com](http://www.openclaims.com) for our contact details.



OPENCLAIMS

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